

Daniel Sanders

BEO Update

A New Chapter for the Barbican

Launching April 20th

A single digital front door for Barbican residents.

Designed to simplify, connect, and modernise everyday living across the estate.

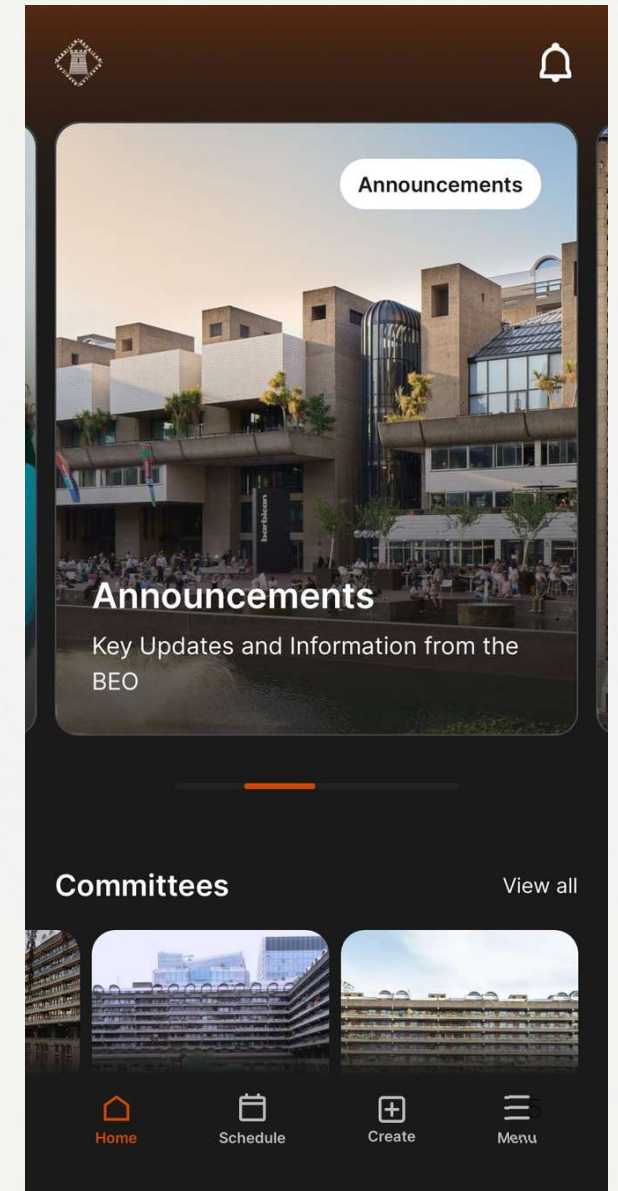
Everything in one place:

- Report Repairs
- Stay updated with real-time announcements
- Access key information and documents in one central place
- **More clarity. Better day-to-day living.**

Supporting the Barbican Office

A smarter way to serve residents:

- Streamlined communications
- Reduced admin and duplication
- Better insight into resident needs
- Trend analysis and performance monitoring
- **More time focused on what matters.**



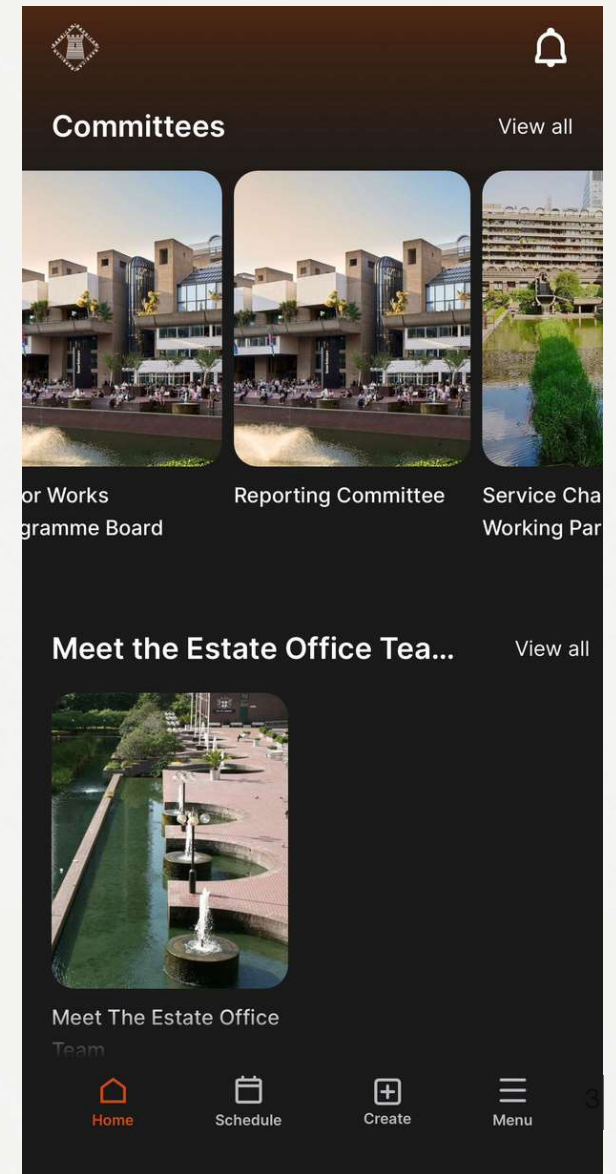
Faster, Clearer Communication

No more missed updates

- Instant notifications
- Centralised messages
- Transparent information sharing
- **Keeping everyone informed, effortlessly.**

Designed for the future

- A platform to build on
- Room for new features and improvements
- Shaped by resident feedback
- **A long-term investment in the Barbican community.**



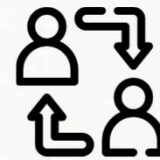
What does success look like?



Higher engagement
across the estate



Simpler access to
services



Stronger collaboration
between residents and
office



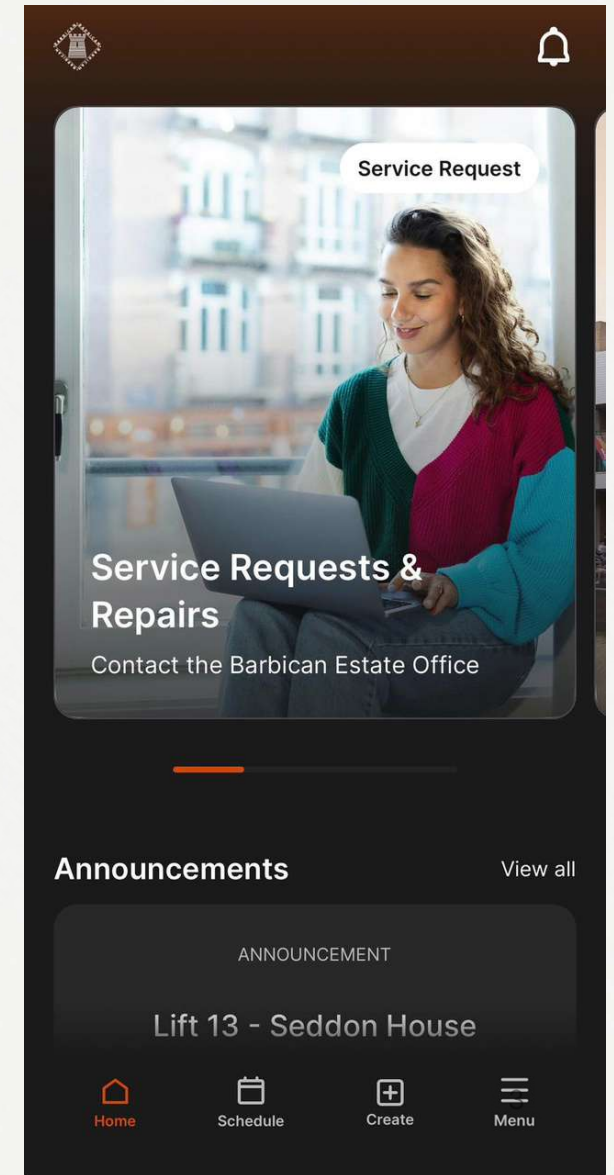
A more responsive,
connected Barbican

Get Ready.

Launching 20th April

Download. Explore. Get Involved.

Together, we are taking the Barbican forward





Governance

A comprehensive governance review has been commissioned to ensure Barbican governance is fit for the future.

Why this matters.

Strong governance underpins everything:

- 1 Clear decision making
- 2 Accountability and transparency
- 3 Confidence across the community
- 4 Getting the foundations right



Preparing the Ground

Significant progress already made:

- A full document bank assembled
- Materials organised and ready for review
- A structured, evidenced based approach
- **Built to support a thorough and informed process**

Working with experts

Partnering with:

- CRS
- Inside the Box

Bringing independent insight, experience, and rigour to the review.



Moving into Delivery

The review is now transitioning into its next phase.

- Mobilisation of the process
- Detailed assessment and analysis
- Clear timelines and milestones

From preparation to action.

Resident Engagement

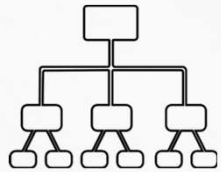
Residents will play a key role:

- Opportunities to share views
- Structured engagement throughout
- Ensuring voices are heard

A review shaped by the community it serves.



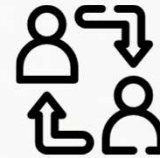
What does success look like?



Clearer governance
structures



More transparent
processes



Stronger trust and
accountability



A framework that
works for everyone

Looking Ahead

Next steps:

- Mobilisation begins shortly
- Engagement opportunities to follow
- Ongoing updates to residents
- A collaborative journey toward stronger governance.





THANK YOU FOR LISTENING