

### **Question 1 from a Mountjoy resident**

I would like the following item to be discussed at the forthcoming AGM (perhaps as an Agenda item if it is not too late).

It has been agreed by the RCC and BRC that there should be a formal review of Governance in the Barbican Estate. I understand that the City has already agreed it will fund the Review (I do not know if the cost will be passed on to residents as an overhead). It seems that the Review which will take place during the coming months.

I believe that the Review will focus on:

1. Legal aspects of the relationship between Barbican tenants and the Landlord, and
2. Resident Representation. (This will presumably embrace the role of the BA and the RCC and, I understand, will include direct consultation with residents.)

External consultants Charles Russell Speechless (CRS) and "Inside the Box" will carry out the review.

An initial meeting took place in February between Dan Sanders alone and the consultants. This meeting was to understand what documents CRS will need as evidence (leases, terms of reference, constitutions etc). In addition, all House Groups have been asked for their up-to-date documents. There will be another meeting at the end of March where CRS and Inside the Box will come to view the Estate.

The actual "review" has thus not begun. In due course the Estate Office will let everyone know and all leaseholders will have a chance to engage with the process.

I would like to know how aware the BA are of these developments, have already provided documents, and how the BA/RCC would expect to be involved.

### **Question 2 from Wallside resident**

I wanted to ask if anyone has raised the issue of the heating charges from 2023 which have appeared on our service charge statements. There has been comment on the WhatsApp Groups and I wondered if the legal position had been checked on backdating charges from 3 years ago. I think the limit is 18 months unless a certain type of notice was served to everyone affected.

### **Question 3 from Breton residents**

Following the recent discussion of Thames Water's system for charging flats where no water meter can be fitted, I should be most grateful if the Barbican Association could pursue this matter.

It would be interesting to understand the basis on which Thames Water calculates the Assessed Charge, and to compare this with any data available on actual consumption in similar properties.

I also feel that Thames Water are unduly bureaucratic in the processes necessary to secure application of the Assessed Charge. It should be evident that any property in Breton House (and the Barbican more widely?) is unable to have a meter fitted.

Low consumption customers are severely penalised by the current system.