



# Barbican Association NEWSLETTER

www.barbicanassociation.com

October 2016

## Complain and Engage!

“Complain” and “engage” are my two main messages for this autumn. The first is very specific, the second much broader, as we are assailed with a raft of consultations.

### Complaining

The BA has had a series of discussions with the Noise team in the Environmental Health Department in the City and with London Transport (about which more below). Both have given consistent messages – and it is also one made repeatedly by Crossrail: if individuals are disturbed by noise or nuisance – for example, they are woken in the night by drilling from the railway, noise from a Crossrail shaft, people shouting outside a bar - they should contact the **right** phone number or email address at the time or as soon as possible afterwards.

The reasons are twofold. Firstly, the call may prompt a response – for example, the City Noise team have staff available 24 hours a day who will come out and investigate and if possible take action. London Transport and Crossrail are more likely to respond the next day. You might think anything short of an immediate response is pretty feeble – and that it is not worth complaining

But it is the second reason that is probably more important in the long term. If you call the main number for complaints (or email the correct email address) the call will be logged and the complaint will be registered in the system – and it becomes hard data that can be analysed and used as evidence later. If you ring or email individuals in the organisations those calls and emails are not logged, and the data on your complaint are lost. So by all means copy named officers into an email – but

the main thing is to use the correct email address. Complain to individual officers, your neighbour, your house group, or the chair of the BA (while that may have other uses) – and your complaint remains just an anecdote. Complain to the organisation’s system – and it becomes data, and then can be used as evidence (see Box on p3 for numbers).

This message was brought home forcibly at a meeting with Transport for London in September. The BA’s working group on London Underground (formed to deal with increasing complaints of noise from the underground trains running beneath the estate and the prospect of 24 hour running) has been lobbying hard with London Transport, the City, and the London Assembly, and as a result the City’s noise team fixed up a meeting with TfL for members of the working party and some ward councillors. TfL fielded an impressive team of environmental managers and engineers as well as community relations managers, and they explained a lot about what they were doing locally on the tube network, including the fact that they are exempt from much noise control legislation. As Richard Collins, chair of the BA’s working party, points out in his article (p5), they promised nothing, but they did repeat the message that people should make complaints about noise and disturbance through the right channels.

### CHAIR’S CORNER

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*A second, larger pond has been created in the Fann Street Wildlife Garden, largely funded by an anonymous legacy from a Barbican resident. Volunteers are always welcome in the garden during work sessions every Wednesday morning from 10-12. More about the Barbican gardens on P5.*



# THE BARBICAN ASSOCIATION

## Officers

Chair	Jane Smith, 307 Seddon House	7628 9132
Deputy Chair	Tim Macer, 603 Willoughby House	7628 7107
Secretary	Robert Barker, 33 Lauderdale Tower	7588 3694
Treasurer	Tony Swanson 151 Lauderdale Tower	07736 849425
Assistant Treasurer	Nigel Dixon 703 Frobisher Crescent	7256 8429
Membership Secretary	Kai Virtanen, 6 Speed House	07765 932501
Auditor	Richard Godber, 68 Defoe House.	

## Sub Committees

Planning	Helen Kay, 403 Willoughby House	07922 615573
Licensing	Robert Barker, 33 Lauderdale Tower	7588 3694
Communications	Angela Starling, 502 Gilbert House	7638 8201
Barbican Estate Security	David Bradshaw, 143 Cromwell Tower	7638 3005
Sustainability	Sarah Hudson, 192 Shakespeare Tower	7628 5377
Roofs and Access, Public lifts, and Walkways	Robert Barker, 33 Lauderdale Tower	7588 3694
Noise and Pollution	Steve Quilter, 49 Andrewes House	7496 0562
London Wall Place	Tim Macer, 603 Willoughby House	7628 7107
Road traffic adviser 2 Fann Street	Ted Reilly, 192 Shakespeare Tower	7628 5377
Cultural hub working party	Gordon Griffiths, 312 Bunyan Court	7588 2900
London Underground	Jane Smith, 307 Seddon House	7628 9132
Bernard Morgan Liaison Group	Richard Collins, 4 Lambert Jones Mews	7588 0512
	Fred Rodgers, 100 Breton House	7374 4277

## Elected General Council Members

Randall Anderson, Bruce Badger, Robert Barker, David Bradshaw, Paul Clifford, Sarah Hudson, Helen Kay, Tim Macer, Jane Smith

## House Group Representatives

Andrewes House *	Natalie Robinson	7 Andrewes House	7920 0599
Ben Jonson House *	Bruce Badger	338 Ben Jonson House	07726 450183
Brandon Mews	John Bailey	8 Brandon Mews	7588 2954
Breton House	John Whitehead	111 Breton House	7628 3887
Bryer Court	John Taysum	701 Bryer Court	07768 737131
Bunyan Court	Gordon Griffiths	312 Bunyan Court	7588 2900
Cromwell Tower *	John Tomlinson	133 Cromwell Tower	7628 3657
Defoe House *	Helen Hudson	15 Defoe House	07842 235268
Frobisher Crescent *	Jenny Addison	710 Frobisher Crescent	7256 8911
Gilbert House *	Jon Schrader	504 Gilbert House	7638 0072
John Trundle Court *	Janet Wells	14 John Trundle Court	7628 8602
Lambert Jones Mews	Richard Collins	4 Lambert Jones Mews	7588 0512
Lauderdale Tower *	Tony Swanson	151 Lauderdale Tower	07736 849425
Mountjoy House *	Gillian Laidlaw	309 Mountjoy House	7638 0069
Seddon House *	David Graves	209 Seddon House	0203 419 0764
Shakespeare Tower *	Lew Jackson	Shakespeare Tower	07966 926 984
Speed House *	Brian Parkes	21 Speed House	7290 9475
Thomas More House*	Averil Baldwin	1 Thomas More House	7638 8749
Wallside *	Mary Bonar	6 Wallside	7588 0191
Willoughby House*	Helen Kay	403 Willoughby House	07922 615573

\* *Recognised Tenants Association*

## Communications Group

Jane Smith	307 Seddon House	7628 9132	chairba@btinternet.com
Maggie Urry	13 Lauderdale Tower	7588 1955	maggierry@gmail.com
Lawrence Williams	5 Brandon Mews	7588 0898	barbicanlife@aol.com
Geoffrey Rivett	173 Shakespeare Tower	7786 9617	geoffrey@rivett.net
Kai Virtanen	6 Speed House	07765 932501	membership.BA@gmail.com

# Complain and Engage!

*continued from page 1*

I was particularly struck by the fact that last year there were only 14 complaints to TfL from Barbican residents. Residents may in fact have made many more, and I've heard plenty of anecdotal accounts about how noise from the trains has got louder and how nights have been disturbed by drilling in the tunnels – but these complaints clearly got lost. If we want London Transport to do some serious engineering on the track beneath the estate to mitigate the noise, we need to get the issue higher up their list of priorities – and that means complaining in the proper way, repeatedly.

## Noise, Licensing, and Planning

Noise is rising higher up the City's agenda because of its new responsibilities for public health. It is clear that the Health and Wellbeing Board (chaired by Aldersgate Common Councilman Joyce Nash) has had an influence on the new Draft Noise Strategy that the City is currently consulting on (closing date 17 October): <http://www.cityoflondon.gov.uk/business/environmental-health/environmental-protection/Documents/CoL-Noise-Strategy-2016-to-2026-draft.pdf>

This strategy explicitly recognises the WHO expectation of quietness during the hours when most people are asleep (2300-0700). This is also recognised in the City's new Licensing Policy for 2017 (consultation finished): <http://www.cityoflondon.gov.uk/business/licensing/alcohol-and-entertainment/Documents/Temporary-Items/licensing-policy-2017.pdf>

The other document that is being consulted on in October is the first stage of a new Local Plan – the planning regime for the City: <http://www.cityoflondon.gov.uk/services/environment-and-planning/planning/planning-policy/Pages/Local-Plan-Review.aspx>

This stage (being consulted on until 31 October, with an open presentation on 13 October) is to ask the broad brush questions about what the plan should cover. There are some very relevant questions that should pique the interests of most residents – for example:

- How the Cultural Hub should be considered in the Local Plan, what will it need to support it (hotels, restaurants) and how can these be accommodated while protecting residential amenity?
- Are there areas where hotels are inappropriate?
- Should the City have more on street activities?
- How can the Local Plan help conserve and enhance heritage assets?
- Should the City encourage specific local measures to improve air and water quality, minimise flood risk, minimise noise and light pollution, and if so what should they be?
- What policies should there be on deliveries?
- Should new buildings contain roof spaces for the public or employees?
- Should the City plan to meet the needs for social and community services in full within the City or work with neighbouring boroughs?

Hence, my other message in this article: Engage!

## One consultation after another

The BA arranged a meeting with the officers in charge of the Noise Strategy, the Licensing Review and the Local Plan, and some ward councilmen came too. The officers explained that they were producing these new plans (in some cases well before they would be due) because of the large

number of changes that had happened in recent years in the City and because of changes in legislation and in wider London and national plans (and, in the case of the Local Plan, Brexit).

We had a useful discussion about what might be possible within these plans to better protect residential amenity. What the BA is pushing for is not just protected night times but protected evenings and weekends as well. If evenings are not protected from noise and disturbance then residents have no guarantee of quiet enjoyment of their homes during waking hours during the week. As part of this push we are also seeking to stop construction work on Saturday mornings when the construction is taking place in a residential area. Westminster City Council has just stopped permitting noisy works in residential areas on Saturday mornings. Indeed, we would like the plans to give some recognition, beyond lip service, to the fact that the Barbican and Golden Lane together form the biggest concentration of residences in the City (as well as forming an important area of architectural interest and urban planning) and as such need different policies and practices than the more commercial areas of the City.

So far this autumn the BA has responded to the Licensing Review, and is preparing its responses to the Noise Strategy and the Issues and Options part of the Local Plan. We expect several further consultations this autumn. Obviously the BA will respond to these – and involve any residents who are particularly interested in the specific topics of the review (so please do get in touch and volunteer). But I would also encourage individual residents to respond – these consultations are an opportunity to shape policies and it is important that residents' voices are heard in the City.

Some Golden Lane residents have started a petition to ask the City to establish a conservation area covering the Golden Lane and Barbican Estates. The BA general council decided to support this. The City already has many conservation areas, but despite their listed status, Golden Lane and the Barbican are not among them. We think that conservation area status might help protect these architecturally fine estates from "being diminished by over scaled buildings": [https://www.change.org/p/city-of-london-planning-department-golden-lane-estate-barbican-conservation-area?recruiter=599572247&utm\\_source=share\\_petition&utm\\_medium=email&utm\\_campaign=share\\_email\\_responsive](https://www.change.org/p/city-of-london-planning-department-golden-lane-estate-barbican-conservation-area?recruiter=599572247&utm_source=share_petition&utm_medium=email&utm_campaign=share_email_responsive)

## Numbers to call if you are disturbed

**City Noise Team**

Call 020 7606 3030

for noise happening now,

or for advice, email

[publicprotection@cityoflondon.gov.uk](mailto:publicprotection@cityoflondon.gov.uk)

(response to emails is not immediate)

**Transport for London (tubes)**

0343 222 1234\* (option 6) 08:00-20:00

seven days a week

Use online form at

<https://tfl.gov.uk/help-and-contact/>

**Crossrail**

Call: 0345 602 3813

Email: [helpdesk@crossrail.co.uk](mailto:helpdesk@crossrail.co.uk)

# CHAIR'S CORNER

*\_campaign=share\_email\_responsive*

Whether or not this petition succeeds, the BA will argue in the consultation on the Local Plan that the Barbican deserves such protection.

## The Barbican and Golden Lane Area Strategy and the Cultural Hub

The City is about to consult on its review of wayfinding (a review that the BA strongly supported in its response to the Barbican Area Strategy), and we can also expect to see proposals about Beech Street.

The BA has reconvened and extended its Cultural Hub working party to cover also the proposals for the Centre for Music and is gearing up to respond to Cultural Hub proposals and whatever arises from the initial stage of the feasibility study for the Centre for Music. This is still being considered by the government, but if the Centre does get the go ahead for a full feasibility study and outline design, the City has promised early and full engagement with residents – so we need to be ready for that.

## The Low Emission Neighbourhood

The City was successful in its bid to form a low emission zone in the area around us (it includes the Barbican, the Guildhall, and St Bartholomew's Hospital). It wants to use it as a pilot area to test various strategies, which if they work, can then be rolled out across the City.

Several of the proposals will marry up with those in the Barbican area strategy (eg proposals for lowering traffic and hence emissions from traffic in Beech Street and general greening of the area), but one has already caused some controversy. Delivery consolidation is the idea that large vans should disgorge their contents onto smaller, electric vehicles or bicycles for delivery in the last mile or so, to reduce the number of diesel vans congesting the roads, polluting the streets, and making a noise. The proposal (which will have had its consultation meeting by the time the newsletter appears) is to trial Bunyan carpark as a possible consolidation centre. It has the benefit of having unused space, but it does raise lots of questions about noise and disturbance during those "protected" hours of 2300 to 0700.

Just as I was thinking that consultations were like buses – you wait months for one and then they all come along at once – lo, two emails popped into my box about consultations on bus routes – including the Nos 100 and 153 (these close on 13 November): <https://consultations.tfl.gov.uk/buses/routes-100-and-388?cid=routes-100-and-388> and [www.tfl.gov.uk/liverpool-street-buses](http://www.tfl.gov.uk/liverpool-street-buses)



Jane Smith  
[chairBA@btinternet.com](mailto:chairBA@btinternet.com)

# Planning Update – a busy summer for applications

Existing developments around the Barbican Estate continue to take shape. The behemoth that is London Wall Place continues to grow, with the addition of the external black and white cladding giving clear indication of the sheer scale of the development. 160 Aldersgate too continues to make noisy progress with the new floor now in place but clearly with much work still to do.

As for new applications, is it just me or does it always seem to be the case that potentially contentious planning applications get submitted during the summer period when many people are away on holiday? This summer saw two such applications – namely the proposed redevelopments of Bernard Morgan House and the Aldersgate Turret, both of which – despite the difficult time frame – have received numerous objections.

## Bernard Morgan House

Starting with arguably the most contentious, the proposal to demolish Bernard Morgan House and replace it with a 120,000sq ft block of some 104 private residential units has already received over 100 objections, primarily on the grounds of the proposed development's appearance in the context of the Grade II listed Barbican and Golden Lane Estates and the loss of residential amenity.

At 10 storeys high and even with the frontage being reduced to 7 storeys, many believe that the overall footprint and bulk of the proposed development is too large and not in keeping architecturally with the existing buildings in the vicinity, overshadowing and restricting light to many properties and areas. It is also widely felt that the proposed design totally ignores the City of London Listed Building Management Guidelines for the Golden Lane Estate.



*The hoardings are up and the demolition company has moved in, although nothing irreversible can be done unless the planning application is approved. More than 100 objections have been lodged*

Residential amenity for the neighbouring buildings will inevitably be significantly compromised, with the proposed balconies and roof terrace reducing privacy and increasing noise and light pollution for many neighbouring properties. The planned pocket park is also likely both to increase noise and attract unwelcome use from non-residents. No car parking provisions have been made, with the exception of just two disabled places, one of which would be on-street, exacerbating the existing problematic transport/delivery issues on the narrow Brackley

St even further. The proposed 104 flats will also put pressure on services such as the local doctors' surgery.

Most objections call for this application to be withdrawn or substantially redesigned.

In its objection, the Twentieth Century Society "considers that the demolition of the Bernard Morgan House would result in the total loss of a non-designated heritage asset and would constitute harm to the character of an area that is defined by its high calibre listed and non-listed post-war architecture....We urge that in line with national and local policy, the City of London (CoL) deny permission for demolition, and we strongly encourage the applicant to consider alternative and sustainable schemes for Bernard Morgan House that will sensitively refurbish the current building, which is structurally sound and in a good state of repair".

We await developments and the CoL's response with interest.

## Aldersgate Turret

Another potentially contentious application lodged during the summer holidays was the re-emergence of the proposal to redevelop the Aldersgate Turret. Back in 2009, planning permission was granted for the conversion of this area into a two-bedroomed residential unit but the development never commenced.

In the absence of any pre-application discussions, the CoL has now submitted two applications for 1) the conversion of the podium level and upper floors of the Aldersgate Turret into a two bedroom dwelling and 2) the same but with the addition of an external extension to provide a staircase.



*Above left: The Aldersgate turret on the John Wesley Highwalk. The arrow slit windows give the look of a castle referencing the idea of a barbican as a defensive building. Above right: A planning application has been submitted to turn the unused upper floors into a flat.*

Over 20 objections have been received for the first variant and almost 30 for the second. In addition to the clear concern at the seemingly ongoing "land-grab" of vital and widely used public access spaces by the CoL, objections focus on the proposals' character and appearance and the potential loss of residential amenity.

Whilst there may be some who feel these plans are acceptable and a good use of unused space, it is felt by many that these plans significantly compromise the original intention of the structure as laid out in the Barbican Listed Building Management Guidelines, Vol IV. The turret is an integral feature of the Estate and was originally intended to provide a public walkway and viewing area. The proposal to glaze in the slits, to knock several large holes in the back wall to allow windows to be fitted, to construct a roof terrace and, most significantly, in the second application to construct a glazed external staircase would, in many peoples' minds, clearly not only go against these guidelines but also lead to the loss of privacy for nearby neighbours and give rise to the increased prospect of noise and light pollution. Again, just as in the case of Bernard Morgan House, we await the CoL's response with interest.

## 21 Moorfields

Whilst there have been no other significant new planning applications over the past quarter, there has been an application from 21 Moorfields, following consultation with residents, for amendments to be made to the development's original design. These have been necessitated by the fact that the developers have discovered that they will now have to re-use the existing foundations for the west building, meaning that there has to be a re-distribution in weight from the west building to the east building. There will consequently be a reduction in the mass of the west building on Moor Lane, which will be 1m lower, and an extra triangular storey to the east building which will be 4.5m higher to compensate.

Given the close proximity of the site to Speed House and Willoughby House in particular, these proposals are, in the words of the developer, "designed to have as minimal an impact as possible on these properties". In particular the developers state that the proposals would result in "no overall perceptible change to the daylight and sunlight enjoyed by residents compared to the approved development" which, if that is the case, makes one wonder why even more Willoughby House residents have been offered compensation for loss of light. Illustrations and more details of the proposed amendments can be seen in The Statement of Consultation which can be found in the Planning section of the City of London website ([www.cityoflondon.gov.uk](http://www.cityoflondon.gov.uk)) under application number 16/00883.

## Flat refurbishments continue apace

The number of internal flat refurbishments continues apace, with 25 planning applications received in the year to date, of which 10 were in the last quarter. The scale of the proposed refurbishments obviously varies across each application, but a number do include the installation of false ceilings which, given the structure of the estate, can generate a considerable amount of noise disturbance. As we have advised previously in this column, should any resident be disturbed by excessive noise while such works are being undertaken, they should telephone Environmental Health at the City of London on 020 7606 3030.

**Sue Cox**  
Member, BA Planning Sub-Committee



*A tube train rumbles into Barbican station after passing under the Estate.*

## Tube noise under the Barbican

If the Barbican is your specialist subject, you'll know that there's a unique relationship between the Estate and the underground railway between Moorgate and Barbican stations. The concrete "box" in which the tracks run is an integral part of the Estate's physical structure. This means that flats close to London Underground's sub-surface lines (particularly Brandon Mews, Defoe House and Lambert Jones Mews), have noise and vibration from the railway efficiently (ho, ho!) transmitted to their homes.

The Estate's architects thought about this and for much of the line between Barbican and Moorgate stations trains run on a "floating track slab" which mitigates the noise and vibration problem. This works pretty well for the bits of the Estate over the floating slab (notably the Concert Hall) but not for the buildings – Brandon Mews, Defoe House and Lambert Jones Mews – close to the two stations and thus at points where there is no floating slab track. Right from the beginning of the Estate's life this was a problem for some homes in Brandon Mews but deterioration of the track, inadequate maintenance budgets and the new trains which run faster and carry more passengers (thus becoming heavier) has made the noise problem significantly worse and extended it to homes which were never formerly affected.

Residents and the BA have lobbied London Underground Lines (LUL), which has measured noise levels in Barbican homes and found high noise levels (exceeding WHO norms for night hour noise), but thus far there has been no significant mitigation of the noise and vibration nuisance. The BA has escalated the issue to the City's Environmental Health team; to Common Councillors, the London assembly and to Uncle Tom Cobbley and all. But, so far, without achieving much of an improvement.

The recent re-railing of some (but far from all) of the westbound track between Moorgate and Barbican stations may have reduced noise and vibration over the new track but there has been no change at the eastern end of the track running under the Estate nor to the eastbound track. Barbican homes are still plagued by noise pollution.

Many of you will have seen reports of intrusive tube noise experienced in other parts of London. This is a particular concern for people affected by the Night Tube (as yet, no date has been set for extension of night tube services to the lines running under the Barbican) and a promising initiative – the Tube Noise Action Group ([see https://www.tubenoiseactiongroup.com/](https://www.tubenoiseactiongroup.com/)) – has responded to the increasingly intense and pervasive problem of tube noise. The BA continues to lobby LUL and to work with elected representatives, the City's Environmental Health Team and now with the Tube Noise Action Group but so far, we have to acknowledge, we've had little effect.

So, if tube noise pollution is a problem which concerns you be assured the BA is on the case. But the BA needs you to notify LUL when you experience noise and vibration from the underground (go to the web page <https://tfl.gov.uk/contact> and register your complaint as described – see "complaints" towards the bottom of the page – or telephone 0343 222 1234). It's really important to follow this procedure when complaining to LUL so that your complaint is registered: areas where there are numerous complaints are likely to be prioritised for action.

Further, you can follow the suggestions of the Tube Noise Action Group ([see https://www.tubenoiseactiongroup.com/home/what-can-i-do/](https://www.tubenoiseactiongroup.com/home/what-can-i-do/)) and let us – the BA – know (R.E.H.Collins@gmail.com) if there are any developments. But please don't copy us in

### The Barbican Tuesday Club

The Tuesday Club continues its programme of interesting and entertaining speakers at its weekly Tuesday afternoon meetings. You will be made most welcome in the Lilac Room, 02 level of Seddon House, every Tuesday from 2.45 to 4.00pm, or ring Chairman **June Giles** on 020 7588 1623 for more details.

on initial or routine complaints – only if there's something new you think we need to know. However, despite the efforts of all concerned (and we're particularly appreciative of Common Councillors' and the City's Environmental Health team's commitment), as the Tube Action Group grimly notes – "Don't expect a satisfying response, just get it on the record".

**Richard Collins**  
Chair BA Working Group

## In Your Gardens: Beech Gardens planting to be extended

The award-winning Beech Gardens planting is to be extended eastwards when the City continues the re-waterproofing of the podium walkways. At a meeting last month, members of the Garden Advisory Group learnt that the next phase of the waterproofing is likely to begin next summer, or by spring 2018 at the latest following the City's decision to go ahead with the scheme. The cost of the work does not fall on residents' service charges since these are public areas.

The Nigel Dunnnett designed Beech Gardens won gold in the recent London in Bloom awards, in the Small Park category. Professor Dunnnett will design the next phase of planting along the podium towards Ben Johnson house and Cromwell Tower. The Barbican Exhibition Halls "yellow shed" is to be removed as part of the works, opening up the view along Beech Gardens.

The waterproofing works will inevitably be lengthy and disruptive for residents, and it will be some years before work is completed across the entire Estate. Look out for more details as plans are developed.

Plans are also afoot to redesign Speed Garden, and discussions have taken place with Burns & Nice, a firm of urban designers and landscape architects over a feasibility study. Based nearby in Cowcross Street, the practice has been involved in a number of other City projects.

Residents should also watch out for details of this autumn's bulb planting days and for the arrival of the annual delivery of compost from Buckingham Palace.

**Maggie Urry**, member  
Gardens Advisory Group

# “No pressing need” for more CCTV

One current topic of discussion with many residents is the news that the proposal to install additional CCTV cameras in the Barbican and surrounding area was declined at the September meeting of the City’s Police Committee.

This will be welcomed by some residents who felt that additional cameras would constitute an infringement of their privacy, however, it is disappointing news for the majority of Barbican residents who had welcomed the proposal.

The question of installing more CCTV cameras on the estate has been raised on more than one occasion with the Security Committee but each time the associated costs have been put to the appropriate house group; the majority of residents living in that house have not been in favour.

It was therefore welcome news for most residents across the estate, including Security Committee members, when the recent proposal to install and maintain some 24 additional CCTV cameras would not have cost residents a single penny – funding having been secured by the City of London Police.

In the event, however, this proposal was rejected by the Police Committee of the City of London Corporation at a meeting held on the 22nd September. So, you may be thinking why if the City of London Police Force had put forward the proposal and had also identified funds to pay for the installation and on-going maintenance of the additional cameras did they subsequently withdraw this offer?

The answer is that the proposal was delegated as a Ring of Steel Project under the governance of the Ring of Steel Board chaired by the Commander of the City of London Police, Richard Woolford. It was the job of the Ring of Steel

Project Team to conduct due diligence checks on the proposal and ensure its compliance with data protection regulations.

When embarking upon a project that has implications on peoples’ privacy organisations are required to make reference to the Information Commissioner’s Office (ICO) and the Surveillance Camera Commissioner (SCC). The SCC is the statutory body whose responsibility is to ensure compliance with the Surveillance Camera Code of Practice as set by the Home Office. The SCC achieves this by providing guidance and advice. The ICO is a UK independent public body responsible for upholding information rights in the public interest and has powers of enforcement if breaches are detected. To help organisations who embark on new projects that may affect peoples’ privacy, the ICO provides a Privacy Impact Assessment (PIA) manual of guidance. The PIA is a template which organisations can use to conduct due diligence tests.

The introduction of a new surveillance system falls firmly within the ICO’s remit of a project which



A CCTV camera on Aldersgate, part of the “ring of steel” around the City

impacts on a person’s privacy. The ICO is clear that cameras cannot be installed just because they can be afforded or because the public want them. Surveillance must be justified against a pressing need. The Ring of Steel Project Team therefore began the

## SECURITY MATTERS



process of completing a PIA via a comprehensive consultation process.

A crime profile analysis was conducted and concluded – what we already know – that the crime rate in the Barbican is extremely low. In addition the City of London Police Counter Terrorism Advisors concluded that the Barbican Residential Estate (separate from the Barbican Centre) is not a high risk area and there was therefore no basis for justifying the introduction of additional cameras against a terrorism risk – this review having been conducted with reference to recent events in Paris and Nice.

With this information carefully considered and fed into a comprehensive PIA, the conclusion of the Ring of Steel Board was not to proceed with the proposal to introduce additional cameras. The rationale being that in order to satisfy the legislative requirements of the data protection act, there is no pressing need nor is it proportionate to increase surveillance in the area. This decision was verbally agreed as being the correct one by the SCC.

**David Bradshaw C.C.**

Chairman, Barbican Estate Security

### Useful contact numbers

Barbican Police Office	020 7601 2456
Snowhill Police Station – Front Desk	020 7601 2406
General COLP switchboard (skateboarding)	020 7601 2222
Emergencies (landline)	999
Emergencies (mobile)	112
Anti-Terrorist Hotline	0800 789 321

## BA DISCOUNT SCHEME

The Barbican Association has negotiated the following discounts with the suppliers below. You may need to present your BA Membership Card to take advantage of these. The scheme members offer discounts or incentives to Barbican Association members to buy their products or utilise their services and are publicised in each issue of Barbican Life Magazine, on the [www.barbicanlife.com](http://www.barbicanlife.com) website and in the Barbican Association’s quarterly newsletter for so doing. Contact Lawrence Williams on 020 7588 0898 – or by email at [barbicanlife@gmail.com](mailto:barbicanlife@gmail.com) – for further information.

### CURRENT SCHEME MEMBERS

#### FOOD AND DRINK

**Artillery Arms** 15% discount on food and drink on presentation of BA membership card. The Artillery Arms is at 102 Bunhill Row, EC1Y 8ND. Telephone 020 7253 4683 for table bookings. Website [www.artillery-arms.co.uk](http://www.artillery-arms.co.uk)

**Chiswell Street Dining Rooms** 20% off total food bill in the evenings Mondays to Fridays. To take advantage of the offer please bring proof of membership. Not applicable with any other offer. To view menu or to reserve a table visit the website [www.chiswellstreetdining.com](http://www.chiswellstreetdining.com)

**Coq d’Argent** A complimentary glass of Champagne when ordering from the a la carte menu (up to 6 pax, not to be used in conjunction with any other offers). To redeem, Barbican Life members will need to mention ‘Barbican Life’ when making their booking or present their membership card on arrival. Coq d’Argent, No 1 Poultry, EC2R 8EJ Tel: 020 7395 5000.

**Fish Central** Bustling neighbourhood seafood restaurant serving the well known as well as the more exotic varieties of the freshest fish. 10% off the total bill – restaurant only. 149-155 Central Street, King Square, London, EC1V 8AP. Tel: 0207 2534 970

**Gattis City Point** 10% of final bill in the evenings, Monday to Friday. To take advantage of the offer please bring proof of membership. Gattis Restaurant, City Point, 1 Ropemaker Street, EC2Y 9AW. Tel: 020 7628 8375. [www.gattisrestaurant.co.uk](http://www.gattisrestaurant.co.uk) Take-away and deliveries also available.

**The Jugged Hare** British Gastro Pub with open kitchen and separate private events space on the corner of Chiswell Street and Silk Street. 20% off the total food bill Monday – Friday dinner and all day on Saturdays and Sundays. 49 Chiswell Street. London EC1Y 4SA. [www.thejuggedhare.com](http://www.thejuggedhare.com)

**L’atelier des Chefs** Love cooking! Join us in our cookery school for a truly unique cook and dine experience! We offer a fantastic selection of hands-on, interactive cooking classes in London, ranging from 30 minutes up to 4 hours. Open Monday – Saturdays, upcoming classes can be viewed on our website [www.atelierdeschefs.co.uk](http://www.atelierdeschefs.co.uk). Barbican Association members can get 10% off our classes and in our cookware shop. 10 Foster Lane EC2V 6HR, 0207 796 0110.

**London Wall Bar and Kitchen** Museum of London – podium level: A complimentary glass of Prosecco with a main course order. Residents will need to show their BA Card to redeem the offer, one glass per main course ordered,

normal licensing laws apply, not valid with any other offer. For reservations call: 020-7600 7340

**Moshi Moshi Sushi** Moshi Moshi is a calm, discreet place serving authentic Japanese sushi and izakaya-style dishes. It offers all Barbican Association Members a 10% discount on their total bill on presentation of the BA Membership card. Liverpool Street, Unit 24, Liverpool Street Station, London EC2M 7QH (above platform 1, behind M&S). Tel / Fax: 020 7247 3227

**Neo** 14-17 Carthusian Street, Tel: 0207 726 8925: Special pizza and drink offer for BA members – any Pizza and a glass of house wine or soft drink for £9.95. Neo’s pizza dough is made fresh every morning and only quality fresh toppings are used. Special offer applies from Saturday through to Wednesday.

**Pho Vietnamese Cafe/Restaurant** 10% discount at all times. 86 St John Street, EC1M 4EH. Tel: 020 7253 7624. Email: [info@phocafe.co.uk](mailto:info@phocafe.co.uk). Pho is open Monday to Friday from late morning to late evening and on Saturday evenings.

**Sabor Iberico** Spanish Tapas Restaurant, 107 Whitecross Street. Hola! Come and enjoy our delicious range of Spanish tapas from Mon-Sat with a 10% discount for Barbican Association Members. Please do bring proof of membership and mention before seated. Book a table @ 02073746713 or [saboribericoreservations@gmail.com](mailto:saboribericoreservations@gmail.com). Hasta pronto!

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**THE RECOGNISED ASSOCIATION REPRESENTING THE INTERESTS OF  
BARBICAN RESIDENTS**

**2016 MEMBERSHIP FORM**

Barbican Address			
Mailing Address	<b>Member type:</b> Leaseholder / Corporation Tenant / Sub-tenant (please delete as appropriate)		
Names	1 2 3 4		
Telephone Nos		Fax	
E Mail			

**Membership fee £8 if paying by cheque OR £5 if paying by STANDING ORDER: For addresses outside the Barbican add £3 for UK, £6 for Europe, £9 for rest of world to cover postage.**

**Membership cards:** Membership cards are printed in batches either monthly or bi-monthly depending on the print run required

**We would prefer you to pay by standing order. It saves our volunteers much time. Please complete the attached form. Alternatively send a cheque payable to 'Barbican Association' with your address on the back.**

Please return this form to

**Roger Howorth, Assistant Membership Secretary, 63 Thomas More House, Barbican, London, EC2Y 8BT. E mail: roger@rogerh.com**

The Barbican Association keeps a database of the names, addresses, telephone numbers and e mail addresses of Association Members. Information from the database is used by our General Council and Affiliated House Groups for maintaining and increasing membership, distributing our publications, managing and reporting on our finances and accounts, and carrying out other objects of the Association. We also disclose information about our membership to the Corporation of London (including the Barbican Estate Office) in order to maintain their recognition of the Association. By becoming a member of the Association, you consent to the use of your information for these purposes.

**STANDING ORDER**

To	Bank	Branch Address
	Branch	

<b>Bank</b>	<b>Branch Title</b>	<b>Sorting Code Number</b>
Lloyds Bank		30-91-79

*For the credit of:*

<b>Beneficiary's Name</b>	<b>Account Number *</b>	<b>Quoting Reference</b>
Barbican Association	27933660	

*Commencing*

Date of first payment	Amount of first payment if different	Amount in figures	Amount in words	Due date and frequency
	£	£		1 January annually

Date of last payment

Until further notice in writing or  and debit my/our account annually

Name of account to be debited	Sort Code	Account Number

This replaces my/our previous standing order for the transfer of £  to the same account (cross out if not applicable)

Name(s)	Signature

**BLOCK CAPITALS PLEASE**

Address	Signature
Postcode	Date

**'SMITHS' of Smithfield** offers Barbican Association members a 20% discount in the Top Floor Restaurant and Second Floor Dining Room on food only with a Barbican Association membership card. Max 6 people. The discount is available up until November 30th 2016. Top Floor Restaurant is open: Mon – Fri 12pm to 3pm, 6pm to 11pm; Saturday 6pm to 11pm; Sunday 1pm to 3:30pm. Dining Room Mon - Fri 12 pm to 3pm, 5.30 pm to 11pm. Sat 5.30pm to 11pm. For reservations call 020 7251 7950 or email [reservations@thisissmiths.com](mailto:reservations@thisissmiths.com).  
Web: [www.smithsofsmithfield.co.uk/](http://www.smithsofsmithfield.co.uk/)

**St Barts Brewery** New bar/restaurant on corner of Long Lane and West Smithfield. 20% weekend discount off all food and drink on production of Barbican Association membership card. Bookings not necessary but advised. 66 West Smithfield, EC1A 9DY. Tel: 020 7600 2705. To view menus see [website www.stbartsbrewery.com](http://www.stbartsbrewery.com)

**The Well** Gastropub. 20% off total food bill Monday to Friday on presentation of Barbican Association membership card. Please mention on arrival. The Well, 180 St John Street, Clerkenwell, London EC1V 4JY. Tel: 020 7251 9363

**Vecchio Parioli** Friendly Italian restaurant at the corner of Aldersgate Street and Carthusian Street offers Barbican Association members a 10% discount on production of their membership card. 129 Aldersgate Street, EC1A 4JQ. Tel: 0207 253 3240.

**Vino & Vino** Italian wine bar – wine shop – lunch – aperitivo. FREE Italian tapas with your wine from 5pm. 15% off food on presentation of Barbican Association membership card. Open Monday-Friday, 10 am to 9pm. Over 60 carefully selected Italian wine labels to choose from, ham and cheese platters, large bruschettas and salads served daily. [www.vinoandvino.co.uk](http://www.vinoandvino.co.uk). 16 West Smithfield, EC1A 9HY.

**Wood Street Bar and Restaurant** Mon to Wed 10% off total bill when sitting down to dine. Maximum of 6 people in a party. The Barbican Association card discount must be mentioned either when booking or when ordering to take advantage. Barbican Association membership card should also be shown to person taking order. Wood Street Bar and Restaurant, Cnr. Wood Street and Fore Street, Barbican, London EC2Y 5EJ. Tel 020 7256 6990

## SERVICES

**Abracadabra Services** 5% discount off regular weekly, fortnightly or monthly cleaning prices and a 10% discount off prices for one-off Spring and end of tenancy cleans. Contact Abracadabra Services Ltd., 10 Glasshouse Yard, Barbican, London EC1A 4JN or call Allan Lee on 020 7336 7686. Fax: 020 7336 7687. Email: [info@abracadabra.co.uk](mailto:info@abracadabra.co.uk). Website: [www.abracadabra.co.uk](http://www.abracadabra.co.uk)

**Certax** Certax Accounting (EC London) 5% off the first years Tax & Accounting services if you are looking to change accountants. Aimed at individuals, companies, contractors & landlords. Contact Marie on 07903 585959. 81 Rivington St., Shoreditch, EC2A 3AY. [www.certaxaccountinglondon.co.uk](http://www.certaxaccountinglondon.co.uk)

**Computer Saviour** Friendly visiting computer specialist undertakes maintenance, repairs, installations, networking virus removal etc. – all your computer needs. 10% discount for Barbican Association members. Call Neill Hoskins on 079 600 89528 or mail [neill@computersaviour.co.uk](mailto:neill@computersaviour.co.uk)

**Mail Boxes Etc, Barbican** 10% discount to BA members on any Fedex International Priority or UPS Express shipment. Members should show their BA membership cards and discount will be applied at time of purchase on the current Fedex or UPS retail price. Not valid with any other offer and only available at Mail Boxes Etc, Barbican. We are open from 8.30am to 6.30pm Monday – Friday. 128 Aldersgate Street, London, EC1A 4AE. Tel: 0203 3261116, email: [info@mbbarbican.co.uk](mailto:info@mbbarbican.co.uk)

**Prince of Wales Dry Cleaners** Service includes, dry cleaning, laundry service, linen service. We also clean leather and suede, and do alterations and repairs. We also provide shoe repairs. Free pick up and delivery service. Special offer laundering 5 shirts for £7.50. Offering 10% discount on first orders and any bulk orders. 17 Prince of Wales Rd, London NW5 3LH Phone: 02072 671540 and 07590 377245

**REtailoring** We are a local tailoring service offering both Bespoke and Made-to-Measure suits and quality alterations to all types of garments. We are happy to offer 10%

discount on all items for Barbican Association members. REtailoring, 12 East Passage, London. EC1A 7LP. Tel: 020 7600 4600. Opening Hours 9:30 to 6:00 Monday to Friday, Saturdays by appointment

**Urban Locker Self Storage** Your stuff, close by at Paterson Court, Peerless Street, London EC1V 9EX. Tel: 020 3637 0850. Catering for all your storage needs. Business and Domestic, Safe and Secure 10% Discount on any solution when presented with the BA membership card  
**FURNISHING**

**Alma Home** 10% discount on furnishings. View at showroom at 8 Vigo Street, London W1S 3HN, or in Selfridges. See also website [www.almahome.co.uk](http://www.almahome.co.uk). Contact Tisha Richbell on 020 7377 0762 or by email: [tisha.richbell@almahome.co.uk](mailto:tisha.richbell@almahome.co.uk) for further details.

**Ligne Roset City** Contemporary furnishings. 10% discount available to Barbican Association members, but not available in conjunction with any other discount. See website: [www.ligne-rosset-city.co.uk](http://www.ligne-rosset-city.co.uk) for furniture details. 37-39 Commercial Road, London E1 1LF. Tel: 0207 426 9670

**MAR-DEN** We source and sell a range of art deco, midcentury and modernist furniture. We already have fantastic clients in the Barbican and would now like to offer all residents a 10% discount. Please contact Frances on 07940 762885, or email [info@mar-den.co.uk](mailto:info@mar-den.co.uk). Alternatively you can enter 'barbican' in the discount box and purchase items online. Please visit [www.mar-den.co.uk](http://www.mar-den.co.uk)

**MILK Concept Boutique** Small furnishings, contemporary hand-crafted lighting, collectable porcelain, fragrances, travel accessories and exclusive fashion labels can all be found relaxing in comfort amid the whitewash Victorian and petite elegance of The Clerk's House, beside Shoreditch church. BA Members offered discounts of 5% to 10% on all goods except Fornasetti. 118 1/2 Shoreditch High Street, London E1 6JN, Tel/Fax 020 7299880

**MyDreamKitchen** 5% discount. Contact Spiro Nicholas, MyDreamKitchen, 708 Lea Bridge Road, London E10 6AW. Freephone 0800 018 5654. Email: [spiro@mydreamkitchen.co.uk](mailto:spiro@mydreamkitchen.co.uk) Web: [www.mydreamkitchen.co.uk](http://www.mydreamkitchen.co.uk)

## HEALTH, BEAUTY AND WELLBEING

**Acupuncture Access** Acupuncture Access at 193 Whitecross St offers 20% off initial consultation to Barbican residents, and 10% thereafter. Beat-off burn-out with this deeply relaxing treatment. Herbs are not used, which keeps the overall cost of treatment down. [www.AcupunctureAccess.co.uk](http://www.AcupunctureAccess.co.uk) | 07553 636841

**Barbican Acupuncture** 10% discount off all prices listed on website to anyone presenting their BA card. 1 Wallside, Barbican, London, EC2Y 8BH. Tel: 020 7638 4322. Email: [Gary@BarbicanAcupuncture.com](mailto:Gary@BarbicanAcupuncture.com) Website: [www.BarbicanAcupuncture.com](http://www.BarbicanAcupuncture.com)

**Barbican Dental Care** 10% off normal fees; 25% off customised home whitening; 30% off combined "thermal diffusion" and customised home whitening Amanda Lenihan, Barbican Dental Care, Lower Ground Floor, 2 Copthall Avenue, London EC2R 7DA. Tel: 020 7256 2477. Website: [www.barbicandentalcare.com](http://www.barbicandentalcare.com)

**Barbican Dental Practice** 10% discount on procedures for BA members on production of their Membership Card. (5% discount for all Barbican residents). 1 Wallside, Barbican. Phone: 020 7638 8200 for appointment. [www.barbicanentis.co.uk](http://www.barbicanentis.co.uk)

**Barbican Physio** (under new ownership) A team of highly qualified and experienced physiotherapists offer a broad range of physiotherapy services. 15% discount on physiotherapy fees for self-paying Barbican Residents on presentation of BA card. Entrance off Podium Level. No. 1, The Postern, Wood Street, Barbican, London EC2Y 8BJ. Tel: 020 7606 6530. Website: [www.barbicanphysio.co.uk](http://www.barbicanphysio.co.uk)

**Bodymotion Chiropractic Clinic** 15% discount on presentation of Barbican Association membership card. No. 1 Wallside, Barbican. Phone 020 7374 2272 for appointment. [www.body-motion.co.uk](http://www.body-motion.co.uk)

**Cissors Palace Hair Salon** 10% off for Barbican Association card holders. Minimum spend £25. Cissors Palace, 1 Lauderdale Tower, Barbican. Telephone 0207 588 0051 for information or to book appointment.

**City Psychotherapy** Psychotherapy and Jungian analysis for adults by UKCP accredited psychotherapist. 10% discount on initial consultation for BA members. Consulting room 2 mins from Barbican tube station. To arrange an

appointment please call Catherine Cox on 020 7796 3454 or email [ccox@citypsychotherapy.org](mailto:ccox@citypsychotherapy.org). For further information please visit [www.citypsychotherapy.org](http://www.citypsychotherapy.org)

**Clear Coaching and Training** Moving you from where you are now to where you want to be. 1-2-1 coaching in the Barbican with accredited Coach, DISC assessor and NLP Practitioner. 10% discount on Coaching Sessions. Contact Michele 020 7628 0887 / 07939 047 094 E-mail: [michele@clearcoachingandtraining.com](mailto:michele@clearcoachingandtraining.com), [www.clearcoachingandtraining.com](http://www.clearcoachingandtraining.com)

**Health in the City** Formerly the Feelgood Centre and now moved to Room 57, 65 London Wall, EC2M 5TU, is offering Barbican Association members a 10% discount on a wide range of Therapies and Treatments which are available from specialist practitioners. For a full listing please check the website: [www.feelgoodcentre.com](http://www.feelgoodcentre.com). For booking or further information call 07946 084 848 or email [feelgoodcentre@yahoo.com](mailto:feelgoodcentre@yahoo.com).  
Web: [www.healthinthecity.co.uk](http://www.healthinthecity.co.uk)

**Insight London** Counselling and Psychotherapy 20% discount on the initial consultation for BA members. Fees for ongoing sessions are negotiable according to individual circumstances. Individual, couple and family sessions with a Chartered Clinical Psychologist. Consulting rooms in Golders Green, close to the Underground, 25 minutes from Moorgate. On-street parking is available. Website: [www.insightlondon.co.uk](http://www.insightlondon.co.uk). To arrange an appointment contact Marc Hekster 07775 629 432 or email: [info@insightlondon.co.uk](mailto:info@insightlondon.co.uk)

**London Eye Optique** London Eye Optique Optometrists is offering Barbican Association members 10% discount on all complete pairs of spectacles. \*Terms and Conditions apply. London Eye Optique Opticians, 2a Cherry Tree Walk, Whitecross St. Barbican, London EC1Y 8NX Tel: 0207 256 9778. To find out more about our services please email us on [optician@londoneyeoptique.co.uk](mailto:optician@londoneyeoptique.co.uk) or alternatively visit our website – [www.londoneyeoptique.co.uk](http://www.londoneyeoptique.co.uk)

**No74 Hair & Beauty** No 74 is delighted to give a introductory 30% discount for the first visit on a single service for all BA Members. Discount 30% off for the first visit, permanent discount 10% off on all hair and beauty services incl. YON-KA massage and facials, Sebastian, Wella & OPI treatments @ No74, 74 Compton Street, EC1V 0BN. [www.no-74.co.uk](http://www.no-74.co.uk), [info@no-74.co.uk](mailto:info@no-74.co.uk), Tel. 020 74 908555, BA card required

**Psychotherapy City** 10% discount on first four psychotherapy, counselling or coaching sessions to BA members on production of their membership card (5% to all Barbican residents). Practice at London Bridge. Contact: Amanda Falkson. Phone: 0777 557 0208. Email: [amanda@psychotherapycity.co.uk](mailto:amanda@psychotherapycity.co.uk).  
Web: [www.psychotherapycity.co.uk](http://www.psychotherapycity.co.uk)

**Registered Osteopath- Lucy Bracken** 25% discount on the first three appointments 10% discount thereafter to all BA members. Based five minute walk north of the Barbican. Drakes Gym, 1 Pardon Street, EC1Y. Call Lucy on 07712 647 282 or email [Lucybracken@mac.com](mailto:Lucybracken@mac.com)

**Shai Hair** Now teamed up with Glass Salon in Carthusian Street. Barbican Association members receive 10% discount upon showing their BA card – minimum spend over £25 and new customers receive 20% discount on the first visit (minimum spend over £25 not in conjunction with another offer).

**Yoga with Olivia** Come meet your fellow residents at our Barbican yoga class at St Luke's Community Centre, Wednesdays 7-8pm. We also specialise in private one-to-one tuition. 50% discount on your first class upon presentation of your BA membership card, plus 10% off your first purchase of a group class pass or private lesson. For more information see [www.yogawitholivia.co.uk](http://www.yogawitholivia.co.uk) or contact [olivia@yogawitholivia.co.uk](mailto:olivia@yogawitholivia.co.uk).

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Newsletter Editor, Maggie Urry.  
Email: [maggieurry@gmail.com](mailto:maggieurry@gmail.com)